



32 Cowan Close | Stellenbosch Park | Schornville | King William's Town | Eastern Cape
Private Bag X0023 | Bhisho | 5605 | REPUBLIC OF SOUTH AFRICA
Tel: 0800 644 644 | Fax: 086 532 4933 | Website: www.ectransport.gov.za

PRIVACY NOTICE

What is this notice for and who does it apply to?

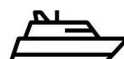
This document explains briefly how the Department of Transport collects and uses personal information.
You can also read our Privacy Policy which gives more details about how we collect and use personal information.

We collect personal information from or about members of the public, employees and suppliers/service providers

- We collect personal information you choose to give us as a member of the public, job applicant, employee, supplier/service provider, or other applicants for scholarships, bursaries, or other programmes/projects run by Department of Transport.
- On occasion, we collect personal information from publicly available databases.
- We also collect information we need, to provide you with specific public services.
- Other sources such as service providers or public bodies may also collect or check information from or about you on our behalf or when the law requires it.

Types of personal information we collect and use

- We collect all or some of the following personal information where you give it to us or it is typically required in certain situations:
 - general personal and contact information such as name, address, phone number and email address;
 - more detailed or sensitive information such as age, race, disability, gender, health and other information that is relevant and necessary to our relationship or specific government services you receive;



- educational, employment, financial and criminal history from job applicants; tax number, bank account details and other relevant information from employees and suppliers/service providers or other applicants for scholarships, bursaries, or other programmes/projects; and
- close circuit television (CCTV) images, audio recordings, photographs, fingerprints and identity numbers of people who access our buildings and facilities.
- Our website collects basic information about its use.

Why and how we collect and use your personal information

- We use your personal information routinely:
 - to communicate and manage our relationship with you,
 - to provide you with public services,
 - for administrative reasons,
 - to manage building security and access control.
- We only share your personal information on a confidential or restricted basis with selected:
 - external service providers working on our behalf, and
 - staff or external bodies for historical, statistical or research purposes.
- Sometimes we have to share personal information with public bodies for legal, law enforcement, public health and safety and similar reasons.
- We generally don't share your personal information to a third party who is in a foreign country. However, in instances where international relationships are pursued and maintained, there may be transborder flow of personal information.
- Should it, however, be necessary for the transfer of personal information to a third party in a foreign country, we ensure that anyone to whom the personal information passes is subject to a law, binding corporate rules or a binding agreement which provides an adequate level of protection, and the third party agrees to treat that personal information with the same level of protection as we are obliged to under POPIA.

Your choices and consent in connection with your personal information

- You do not have to give us personal information, but then we may not be able to communicate with or provide government services to you.
- You have certain rights to access, correct or object to use of your personal information, subject to proof of identity.

Laws that apply to personal information and your rights

- The Protection of Personal Information Act 2013 (POPIA) and other laws regulate how we use and protect your personal information.
- You may contact the Information Regulator enquiries@inforegulator.org.za for help.

How to contact us to complain or ask questions

- **Email:** HOD.support@ectransport.gov.za
- **Postal address:** Eastern Cape Department of Transport, Private Bag X0023, Bhisho, 5605
- **Physical address:** Eastern Cape Department of Transport, c/o Fleming Street & Cowan Close, Stellenbosch Park, Schornville, King Williams Town, 5601

A paper copy of this privacy notice is available at the Head Office Reception Area

that you have visited a website and use that information to provide you with content which is tailored to your interests.

Promotional cookies:

These cookies are used to track visitors across websites. The intention is to display ads that are relevant and engaging for the individual user and thereby more valuable for publishers and third-party advertisers.

Preferences cookies:

Preference cookies enable a website to remember information that changes the way the website behaves or looks, like your preferred language or the region that you are in. To change your cookie settings, **click here**.

Andile Fani

Signed by Andile Fani, Andile.Fani@ectransport.gov.za
30/06/2026 21:00:05(UTC+02:00) 

Mr. A. Fani

Head of Department: Transport
Eastern Cape Province



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Precedent 22 Cookie Policy for a Website

We respect your privacy and we are committed to ensuring that you are adequately informed on how you can manage your cookies.

What are Cookies?

Why are Cookies Useful?

Type of Cookies We Use.

Manage Cookies.

Additional Information.

What are Cookies?

What are Cookies?

Cookies are small data files. When you visit a website, the website sends the cookie to your computer. Your computer stores it in a file located inside your web browser.

Cookies do not transfer viruses or malware to your computer. Because the data in a cookie does not change when it travels back and forth, it has no way to affect how your computer runs, but they act more like logs (i.e. they record user activity and remember stateful information) and they get updated every time you visit a website.

We may obtain information about you by accessing cookies, sent by our website. Different types of cookies keep track of different activities. For example, session cookies are used only when a person is actively navigating a website. Once you leave the website, the session cookie disappears. For a more detailed list of cookies we use, please read the relevant section below.



Why are Cookies Useful?

We use functional cookies to analyse how visitors use our website, as well as track and improve our website's performance and function. This allows us to provide a high-quality customer experience by quickly identifying and fixing any issues that may arise. For example, we might use cookies to keep track of which website pages are most popular and which method of linking between website pages is most effective. The latter also helps us to track if you were referred to us by another website and improve our future advertising campaigns.

Here is an overview of some of the functions our cookies provide us with–

- verifying your identity and detecting the country you are currently visiting from;
- checking browser type and device;
- tracking which site the user was referred from; and
- allowing third parties to customise content accordingly

Type of Cookies We Use

Functional cookies:

These cookies are essential for the running of our website. Without these cookies our websites would not function properly. These are saved temporarily as login information and expire once the browser is closed.

Analytical cookies:

The information provided by analytical cookies allows us to analyse patterns of visitor behaviour and we use that information to enhance the overall experience or identify areas of the website which may require maintenance. The information is anonymous (i.e. it cannot be used to identify you and does not contain personal information such as your name and email address) and it is only used for statistical purposes. Behavioural cookies are similar to analytical and remember that you have visited a website and use that information to provide you with content which is tailored to your interests.

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30/06/2026 21:00:10(UTC+02:00) 

Mr. A. Fani

Head of Department: Transport

Eastern Cape province